

Grievance Policy

The Greater Kansas City Psychological Association is fully committed to conducting all activities in strict conformance with the American Psychological Association's Ethical Principles of Psychologists. The Greater Kansas City Psychological Association will comply with all legal and ethical responsibilities to be non-discriminatory in promotional activities, program content, and in the treatment of program participants. The monitoring and assessment of compliance with these standards will be the responsibility of the President-Elect, Program Planning Committee, and Ethics Committee.

While The Greater Kansas City Psychological Association goes to great lengths to assure fair treatment for all participants and attempts to anticipate problems, there will be occasional issues which come to the attention of the Program Planning Committee that require intervention and/or action on the part of the Program Planning Committee Co-Chair or other officer of The Greater Kansas City Psychological Association. This procedural description serves as a guideline for handling such grievances.

When a participant files a grievance, either orally or in writing, and expects action on the complaint, the following actions will be taken:

1. If the grievance concerns a speaker, the content presented by the speaker, or the style of presentation, the individual filing the grievance will be asked to put his/her comments in written format. The Program Planning Committee Co-Chair will then pass on the comments to the speaker, assuring the confidentiality of the grieved individual.
2. If the grievance concerns a workshop offering, content, level of presentation, or the facilities in which the workshop was offered, the Program Planning Committee Co-Chair will mediate and will be the final arbitrator. If the participant requests action, Program Planning Committee Co-Chair may:
 - a) offer the participant free attendance at another workshop or
 - b) provide a partial or full refund of the workshop fee or
 - c) provide a written response outlining the decision not to provide either of the above options

All actions will require a written note, documenting the grievance and action taken, for record keeping purposes. The note need not be signed by the grieved individual.

3. If the grievance concerns The Greater Kansas City Psychological Association CE program, in a specific regard, the President-Elect will attempt to arbitrate.

Greater Kansas City Psychological Association

President-Elect: Shawn McDaniel, Psy.D.

Email: smcdaniel@kcpsychology.com

Phone number: (816) 301-7916

Address: 605 SW Hwy 40, Ste. 159, Blue Springs, MO 64014

In the event that the above named individual is involved in the grievance as an instructor for the particular program, please address the grievance to the President.

President: Jennifer Sweeton, Psy.D.

Email: drjennifersweeton@jennifersweeton.com

Phone number: (650) 450-7904